


Capture Real-time patient Feedback at the Point of Experience.

Listening to patients' views is the first step to provide a patient-centered health satisfactory service. PatientKIOX delivers a powerful engagement solution that helps to understand and enhance overall patients' experience by collecting insight from patients.

PatientKIOX captures a real-time patient satisfaction feedback from the point-of-care to determine essential factors that dissatisfied them. The self-assisting patient kiosk is best for getting feedbacks, suggestions, complaints, and surveys to gather real-time data to measure patient's satisfaction level.


- ✓ Feedback on Interest**
- ✓ Gap Analysis**
- ✓ Improve Ongoing Service Quality**
- ✓ Increase Patient Satisfaction**
- ✓ Recognize Area of Improvement**
- ✓ Data Collection & Processing**
- ✓ Check Staff Performance**
- ✓ Conduct Patient Assessment**
- ✓ No human influence**

It's Never Been So Easier




Ask

Capture real-time feedback with one-touch technology.



Review

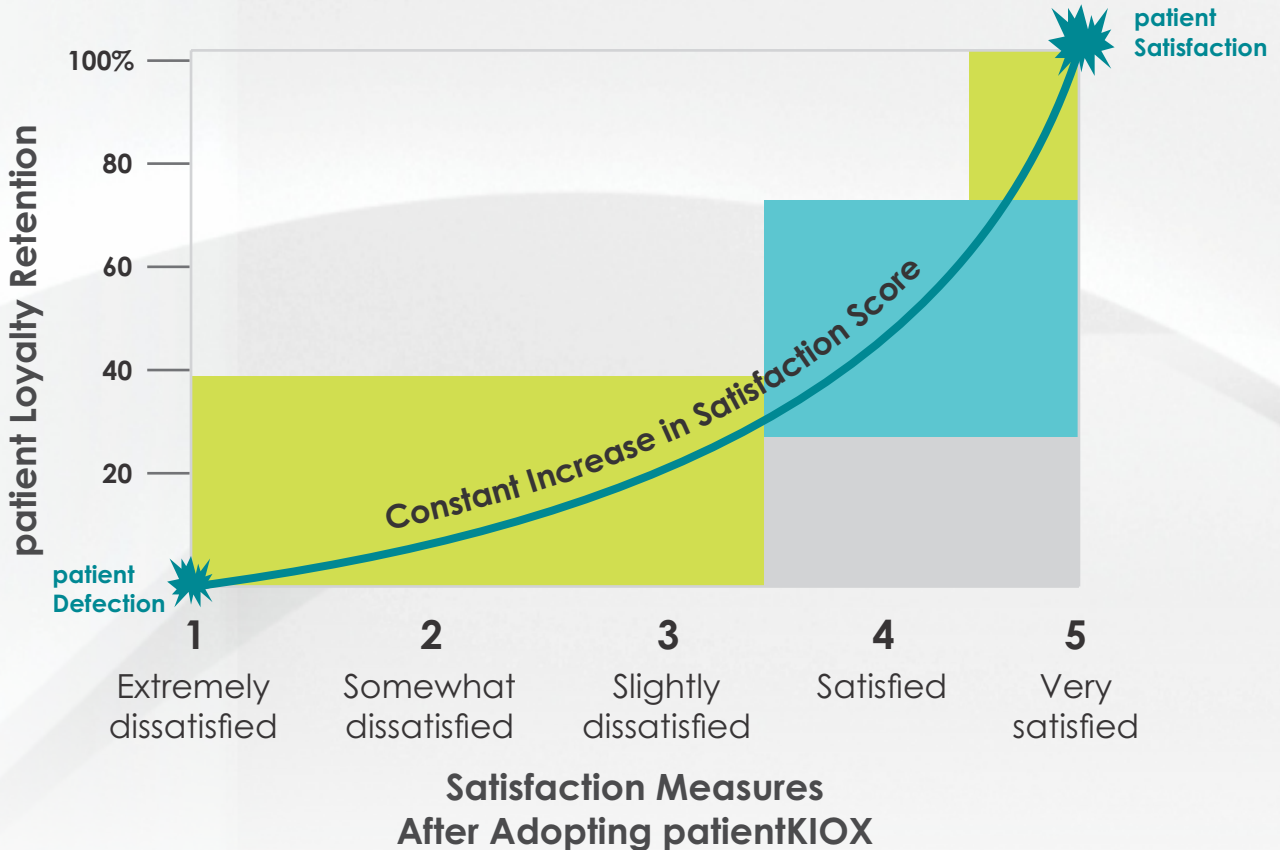
Get understanding of patient experience.



Act


See actual business insights from all patients' feedback and enhance relation with them.

PatientKIOX's Commitment








Think out of Box... Get patient Insight... Grow Business




 **Benefits**

Doctor-driven wellness
with moden touch technology





 <p>patient Relation : Get closer to your patients</p>	 <p>Improve Quality Better Quality Monitoring & Control from distance</p>	 <p>Integrated to CRM System To facilitate management</p>
 <p>Maintain Accuracy Remove human-error in survey processing</p>	 <p>More Visibility Increase responses & profit</p>	 <p>Data Capturing Tool Capture real time patients' audio, picture and digital signature</p>


 **Unmatched Functionality**


Smart, Simple, Yet Fully Customized



 <p>Simple Tool a simple face to face communication tool</p>	 <p>Question Builder wide variety of questions can be created</p>	 <p>Survey & Exhibition customized surveys for targeted audience</p>	 <p>Patient PSI Meter (Patient Satsi Index) Know your patient satisfaction</p>
 <p>Compact Design Space saving enclosure structure module</p>	 <p>Realtime Feedback by SMS/Email connection</p>	 <p>Report & Statistics An instant snapshot with data mining, wise analysis</p>	 <p>Media Player for advertisement & promotional activities</p>







**New Age Healthcare Mantra
UNLOCK PATIENT INSIGHT**

Do you know?

- 68% patients consider communication between doctor & patient relationship as an important element.
- 37% of patients were "extremely" or "very" interested in using a self-service kiosk
- Rise in engagement scores has been proven to help reduce patient falls by 81% and medical errors by 32%.
- More than 43% said they have chosen one medical provider over another as he/she has self-service kiosk
- 70 % of patients were interested to share their views about healthcare service they received.
- 25% of health organizations have implemented patient kiosks and experience 40% increase in profit.

Area of Usage :

- 
Hospitality Business
- 
Finance
- 
Insurance & Healthcare
- 
Retail / Mall
- 
Government Sectors
- 
Corporate Sector
- 
Automobile Business
- 
Academic

Everywhere, where Customer Counts As A King

CUSTOMERKIOX to Maintain And Nurture Relationship With Customers

Contact us to Get Suitable Improvements for understanding your customers

